

**COMPLAINT FORM**  
(Please fill as many details as available)

|                                     |   |
|-------------------------------------|---|
| Date of complaint:                  | DD/MM/YYYY  |
| Mode of complaint:                  | Email/ Phone/courier/post   |
| <b>Details of complainant</b>       |   |
| Name of complainant:                | Provide full name with surname  |
| Institution:                        |   |
| Dept:                               |   |
| Address:                            |   |
| Designation:                        |   |
| Contact number:                     |   |
| Email address:                      |   |
| <b>Invoice and warranty details</b> |   |
| Invoice number:                     | SI/   |
| Invoice date:                       | DD/MM/YYYY  |
| Warranty effective to:              | DD/MM/YYYY  |
| <b>Instrument details</b>           |   |
| Instrument brand:                   | Ecosep/ TechnoSource  |
| Instrument Model name:              | Locate model name on the instrument or on invoice   |
| Instrument Model number:            | Locate model number on the instrument or on invoice   |
| Instrument Serial number:           | Locate Serial number on the instrument  |
| <b>Details of complaint</b>         |   |
| Nature of complaint:                | Delayed Delivery<br>Problems with invoice<br>Problems with challan<br>Goods received are damaged<br>Missing items when compared to packing list<br>Goods received are not functional<br>Equipment were functional but now not functioning<br>Installation required<br>Demonstration required<br>Other - Please give details |
| Details                             | Give as much detailed information as possible   |

You can send form

- via email to [support@techresource.in](mailto:support@techresource.in)

- via WhatsApp messenger on +91 9819095429

- via post/ courier to **TechResource, 188, Nagdevi Street, 2<sup>nd</sup> Floor, Mumbai 400003.**